



NEIGHBORHOOD PROBLEMS - WHERE TO CALL

Updated 7/27/10

City of Omaha's Web Page: www.cityofomaha.org

Mayor's Hotline Web Page: www.cityofomaha.org/departments/mayor/Hotline/hotline.htm

City Services

Air Quality/Odor Control	444-6015 / 444-6016 Environmental Svcs.
Alarm Registrations	444-6263 City Finance
Alley Maintenance	444-4919 Street Maintenance
Building Permits	444-5380
Building Inspections (construction related)	444-5350
Cars, Junk Trailers on Public or Private Property	444-5555 Mayor's Hotline
Chuck Holes, Debris, Litter Blocking Street, Curb Repairs	444-4919 Street Maintenance
City Council	444-5520
City Parks, Pools, Golf Courses or Recreation Center Problems	444-5900 Parks & Rec. Dept.
City Services Information or Complaints	444-5555 Mayor's Hotline
Code Enforcement/Planning	444-5371
Compost	444-6665 Public Works
Driveway/Curb Cut Permits	444-4978 / 444-5101 Public Works
Issued by	444-5214 or 444-5380 Planning
Empty Bldgs., Vacant Houses, Deteriorated Bldgs., Occupied Dilapidated Houses	444-5555 Mayor's Hotline
Garbage Collection/Recycling/Complaints/Information	444-5238 Quality Control
Hate Crimes	444-4283 (444-HATE) Police Dept.
Historic Preservation	444-5770 Planning
Housing Discrimination, Civil Rights Violations	444-5055 Human Relations
Mayor's Hotline	444-5555
Mayor's Hotline TTY/TDD	996-8490
Mayor's Office	444-5000
"No Parking" or Other Signs	444-5160 Traffic Engineering
Nuisance Vehicles (Dead Storage on Street or Lawn, Off Pavement Auto Litter Improperly Licensed)	444-5555 Mayor's Hotline
Parks and Recreation	444-5900
Public Works Department	444-5220
Sewer Problems	444-5332 Sewer Maintenance
Sidewalks Broken or Obstructed	444-5280
Sign Ordinance Information	444-5362 / 444-5364 P & I
Snow Removal Complaints	444-4919 Street Maintenance
Speed Bumps	444-5255
Street Construction Problems or Complaints	444-5109 Public Works
TDD	444-5034
Tenant-Landlord Discrimination	444-5055 Human Relations
Traffic Signal Not Working	444-5160 Traffic Engineering
Trailers or Cars Parked on Front Lawns	444-5555 Mayor's Hotline
Tree Limbs/Hedges Blocking View of Traffic	444-5925 Parks Maintenance
Trees, Downed Limbs on City Right-of-Way	444-4919 Street Maintenance
Trees Marked with an "X"	444-5925 Parks Maintenance
Unsafe or Dangerous Building or House	444-5555 Mayor's Hotline
Vehicle Already Towed	444-5782 / 444-5783 Impound Lot
Weeds Over 18", Yard Litter	444-5910 Weeds & Litter
Zoning Enforcement	444-5371 Planning Department
Zoning Information	444-3426 Planner's Desk

Public Safety

Arson Hotline	444-3473
Business Watch	444-6518
Crime Prevention Specialists	
NE Area 444-3367	NW Area.....444-6478
SE Area 444-7743	SW Area.....444-7928
Crime in Progress	Communications Dept 911
Crimestoppers	444-STOP (444-7867)
Criminal Investigation Bureau, Omaha Police Dept	444-5652
North Investigations (Follow up on crimes occurring North of Dodge)	444-5696
South Investigations (Follow up on crimes occurring South of Dodge)	444-5590
Domestic Violence, Omaha Police Dept.	444-5825
Fire Department Public Education & Affairs Bureau (includes Smoke Detector Installation & Operation Detector Home Safe)	444-3560
Gang Unit, Omaha Police Dept	444-5990
Graffiti to Report	Mayor's Hotline 444-5555
Narcotics Unit, Omaha Police	444-5680
Neighborhood Watch Program	444-5772
Non-Emergency Police Dept. Line	Central Headquarters, 505 S. 15 St 444-5600
Non-Emergency Police Dept., to make a "Crime Report over the Phone"	Telephone Response Unit 444-4877

Precinct Captains

Northeast 4316 N. 30 (30 & Taylor)	444-6916
Northwest....10245 Wiesman Dr	444-7555
Southeast 2475 Deer Park Blvd (25 & Vinton)	444-4041
Southwest...9864 M Street	444-6116
Special Victims Unit (...Sexual Assaults/Child Victim)	444-5636
Traffic Unit, Omaha Police	444-5860
Vice Squad	444-5680
Victim Witness (Misdemeanors)	444-4597

General

Animal Control (Strays, Bites, Sick or Injured Animals, Barking Dogs, or Dead Animals)	444-7800 Humane Society
Before You Dig	344-3565 / 1-800-642-8434
Cable Franchise Agreement Questions	444-4567 City Council
City of Omaha Handgun Ordinance	896-0454
Community Support/Energy Assistance Programs (OPPD)	636-3654
Concealed Carry Handgun Training	896-0454
Community Services/First Call for Help	211 United Way
Events HOTLINE	444-6800
Gas Leaks, Water Line Breaks, or Fire Hydrants (Emergency)	504-7777 MUD
Handicap Parking Stickers	444-7103 County Treasurer
Housing Discrimination (Fair Housing Center)	934-6675
Keep Omaha Beautiful	444-7774
National Safety Council	896-0454
Poison Control Center	1-800-222-1222
Rats, Raw Garbage, Open Refrigerator/Freezer in Yard/Mosquitoes	444-7481 Douglas Co. Health
Safe Communities Efforts	8896-0454
State Ombudsman (Information)	1-800-742-7690 (Toll Free)
Street Lights Out/Electrical Wires Down	1-800-554-6773 OPPD
Tenant/Landlord Legal Issues	348-1060 Legal Aid Society

Douglas County

Assessor's Office	444-7060
Birth and Death Certificates	444-7204
Douglas County Environmental Services	444-6181
Douglas County Switchboard	444-7000
Drivers' License Testing Locations	
4208 S. 50 th Street	595-2039
7414 N. 30 th Street	595-2040
2910 N. 108 th Street	595-3106
5730 S. 144 th Street	595-2424
Testing Hours: Monday – Friday 8:00 - 4:00	
Health Department Information Line / Directory	444-7476
Homestead Exemption From Property Taxes	444-7185 County Assessor
Landfill Office and Information	238-2970
Marriage License – County Clerk	444-7143
Property Taxes	444-7272
Register of Deeds/Property Ownership	444-7194
Sanitation (Wells and Septic Systems)	444-7485
Sheriff's Vehicle Inspection Station – 8338 Chicago Street	444-7532
Surveyor – Engineer Office (County Roads/Projects)	444-6372
Treasurer's Office	444-7280

